

## Child Welfare Partners Committee

**To:** CWPC Steering Committee

**From:** Evan Klenk and Anne Gruenewald, co-chairs

**Workgroup Name:** QA/QI Processes and Monitoring Work Group

### Purpose of Workgroup

The Collaborative QA/QI Processes and Monitoring (QI/Monitoring) Work Group is a subcommittee of the Child Welfare Partners' Steering Committee. The membership, purpose and primary tasks are defined as follows:

The QI/Monitoring Work Group is charged with the responsibility to evaluate and recommend changes in the monitoring and quality assurance/improvement processes for performance based contracts. The objective is to assure that there is an effective, uniform and collaborative quality improvement/monitoring system for public and private child welfare organizations that focuses on the achievement of better results for children and families served through the public/private partnership. The Work Group will have achieved its purpose when the Partnership (as represented by the Steering Committee) has confidence in, and increased satisfaction with, the integrity of the contracting process as demonstrated by the quality of services provided/results achieved and the quality of the professional partnerships/relationships.

### Members of the Workgroup

The Work Group will have an equal number of public and private agency representatives. Members will be selected from public and private agencies that have responsibility for quality assurance/improvement and/or contract management/monitoring functions. Work group co-chairs are Evan Klenk, DHS and Anne Gruenewald, Four Oaks.

Role	Partnership	
	Public	Private
<b>Co-chairs *</b> Set meetings and agenda, and represent steering committee	*Evan Klenk	*Anne Gruenewald
<b>Other members</b> Roles to be defined in meetings  * represent steering committee members	Elin Reynolds	Dennis Smithe
	Matt Haynes	*Brian Fox
	Joan Lentz	Susan Minnick-Smith
	Roger Lyle	Leanna Brady
	*Mindy Norwood	Lori Mozena
Technical Assistance or Resources – TBD		

## Outcomes of the Workgroup

The key deliverables of the QI/Monitoring Work Group are:

1. Recommend methods to respond to current/pending public and private agency requests for contract questions, interpretations and amendments received, and make recommendations to the Steering Committee for improvements to be considered for implementation by **3.15.09**.
2. Research models used in other jurisdictions, identify promising strategies for collaborative approaches to QI by **4.15.09**.
3. Discuss strategies that take contract monitoring beyond “compliance” to increased confidence and satisfaction with the integrity of the contracting process/partnership by **4.15.09**.
4. Review the current approach to QA/QI and contract monitoring across contracts and make recommendations to the Steering Committee for improvements to be considered for implementation by **5.15.09**.
5. Recommend methods to respond to future public and private agency requests for contract questions, interpretations and amendments received, and make recommendations to the Steering Committee for improvements to be considered for implementation by **6.15.09**.

The Work Group may also identify crosscutting ideas and strategies, such as training and communication recommendations to improve collaborative quality improvement/monitoring efforts, to be shared with the Steering Committee for consideration/follow-up by the other work groups. This would occur from February 15 through June 15, 2009.